

QUALITY POLICY

AFREX SA is a world-class African multinational serving the private and public sectors in Africa. **AFREX SA** specializes in outsourcing services.

Our company has set a clear direction:

To be the leader in outsourcing services in Sub-Saharan Africa by 2035, by offering quality solutions in two key areas of expertise.

Outsourcing Services:

- Human Resources (HR) Outsourcing
- Offshore Outsourcing (Maritime Services)
- Fleet & Facility Management

Outsourcing Technologies:

- Technological Solutions for Secure National Documents
- Biometrics, Identification and Authentication Solutions
- Technology Project Management

To support this vision, we have implemented a Quality Management System in compliance with **ISO 9001 version 2015**, built around the following pillars:

- **Satisfy our clients through understanding their needs, meeting deadlines and commitments;**
- **Continuously improve the quality of our services through risk management related to our activities;**
- **Rely on competent teams;**
- **Ensure a safe and secure environment for all our employees;**
- **Ensure data security and confidentiality;**
- **Integrate social and environmental challenges into our governance system.**

I personally commit to providing the human, technical, and organizational resources necessary to implement this policy, and to regularly evaluating it within the framework of our Quality Management System.

I count on everyone's ability to give their best in order to effectively contribute to achieving our objectives.



Abidjan, April 26, 2025


Méde Emmanuel DAGO
CEO – AFREX GROUP SA